## The New ElliottElectric.com

- Featuring a powerful, new search tool that accepts any keyword entry, smarter purchasing tools, and superior account mangement.
- Find nearby stores, directions, contact info, and location maps.
- All-new help pages, clear-cut menus, news/events feeds, and more.

## **Practical Innovations**

The latest web technology, combined with your input, has helped us create an online experience unrivaled in our industry.

- Managing users is a breeze! Personalize access to specific tasks.
- New: payment scheduling, job name formatting, and shipment notifications.
- See real-time inventory, order status, and Proof-of-Delivery signatures.
- The Account Overview page layout is adaptable for different user roles.
- It's easy to request a quote, and item searches show your special pricing.
- Full transaction history: statements, invoices, orders, shipments, etc.
- New invoice approval system for pre-approving payments online.
- Price File and invoice downloads for your estimation software.

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### Get the Free Mobile App!

Handle business on-the-go with the new Elliott Electric App, available on your iPhone or other device's App Store. Browse our catalog, find stores, place orders, pay invoices, and much more!

For More Information, Please Contact
Our Help Desk at 1-888-569-7181
HelpDesk@elliottelectric.com

Better Tools

More Convenience

Superior Functionality

# ElliottElectric.com



# CAPABILITIES



**Elliott Electric Supply** 



# A New Design

that goes much

# Deeper

than the surface.

# What's New...



### **Account Overview**

- Pick your layout: purchasing, payables, or both in one.
- Real-time lists of recent orders, invoices, and balances.
- Type a rapid order, or copy & paste into the bulk pad.
- List all orders, invoices, or payments with one click.
- Contact info, help, and more, all on the overview page.



### Search Our Catalog and More

- Search for anything. You're not required to select a location or search method before searching.
- View results in a grid or list layout with more details.
- See customer-specific pricing in your search results.



### Tools to Save Time and Money

- Receive and pay invoices online—save time and money!
- It's now easier to create Custom Lists, Custom Part Numbers, and Quotes directly from product pages.
- Payment shortcuts: click a due date to see attached invoices, where you'll find a handy 'Pay These' button.
- Find an Elliott store from the homepage, using keywords like city, state, zip code, area code, or store number.

# Why ElliottElectric.com?



Our homepage allows you to do much more, and in less time than before.

**Powerful Tools:** easy shopping, four years of account history, customerspecific price files, and invoices delivered online, saving time and money.

Efficient Interface: designed to fit user roles, like purchasing or payables.

Easily Manage Your Users: unlimited login ID's, with user-specific access.

### Save Time, Buy Online (pages 4 to 8)

- Browse our extended catalog online and see real-time stock availability.
- No-Hassle Shopping: Tools like Quick Select streamline the buying process—less browsing and part number knowledge is not required!
- The new Bulk Pad lets you copy-and-paste your order data. Rapid Entry lists auto-complete suggestions as you type, even on the Cart page.
- Submit a Request for Quote (RFQ) and receive email notification of your special pricing, which is visible as you shop. Convert quotes to orders.
- Receive Advance Shipping Notifications (via email or EDI) before we ship.

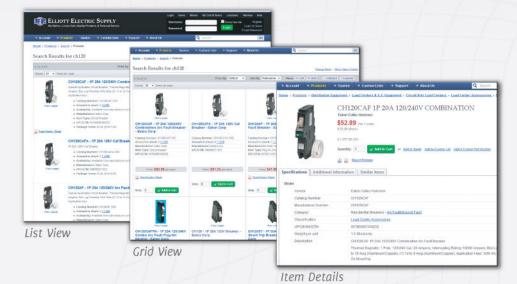
### Account Management (pages 9 to 12)

- Review full transaction documentation for in-store and online purchases.
- View Proof of Delivery signatures, check scans, and shipment notifications.
- Schedule or make instant Verisign-Secured and PCI-Compliant payments.
- Export all of your account data via email, print, spreadsheet, and pdf. Or, directly import your files into popular estimating and accounting software.
- Use helpful new features like invoice approval and custom PO formatting.

# **Purchasing Online**

### **Products: Browse Our Catalog Online**

The Products section of ElliottElectric.com has undergone a complete overhaul and has set the bar once again as the most powerful and convenient set of purchasing tools in the electrical supplies industry.



- **New Search Tool:** accepts any entry (without the need to choose a method or location). Results may include quotes, custom lists, past orders, & more.
- Custom Layouts: expand or collapse search results in either a list or grid layout, with new sorting, categories, and price-per-unit options.
- More Product Info: real-time inventory, images, PDF spec sheets, and quick options to order, add to quote, custom list, or assign custom part number.
- Item Details Page: shows accessories, similar, cross-referenced, and multi-accessed items. Plus, see local, regional, and overall availability.
- **Browse Items:** by category, product lines, and manufacturers with direct links to items, as well as surplus inventory at a discounted price.

### Price File

With an online account, you can receive one-time or recurring price files via email. These may include discounted items, your most common items, or all items bought in the past year. Choose from six estimation software formats.

### Quick-Select

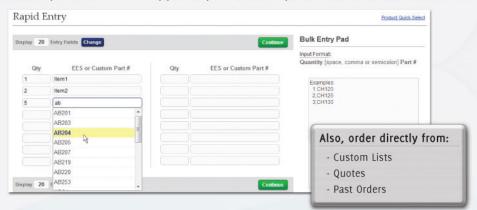
Our Quick Select tool streamlines the buying process. There's no need to spend time browsing and part number knowledge is not required.



Choose from dozens of major product categories, find the item type and size you need, enter quantities, see pricing, and order!

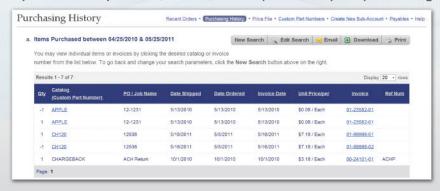
### Rapid Entry and The Bulk Pad

The popular Rapid Entry now uses auto-complete and accepts UPC and custom part numbers. Copy-and-paste from spreadsheets into the Bulk Pad.



### Recent Orders & Purchasing History

We offer two dedicated report pages (Recent Orders & Purchasing History) so you can easily search, review, and export all of your purchasing data.



# Quotations

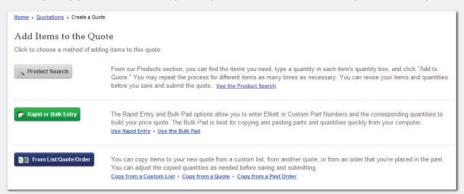


The main Quotes page (above) provides lists of your most recent quotes, with options to search, list all, or create new quotes.

- Search your quotes using keywords and effortlessly manipulate them with handy tools like Edit, Copy, Purchase, Email, Fax, and Print.
- Create and print professional End-User Quotes for your customers. Easily add markup, tax, and freight amounts to the total.

### Online Request for Quote (RFQ)

- Create quote requests from scratch using Quick Selects, Rapid Entry, the Bulk Pad (copy-and-paste), or directly from product searches.
- Easily copy custom lists, past quotes, or orders to request new quotes.



- Existing or expired quotes can be re-submitted for new pricing with a single click, after any edits that you choose to make.
- Once your Elliott rep returns a quote request as an "EES Quote," you'll be notified via email and your discounts appear in product searches.
- While viewing a quote, you can show or hide discounts to see their effects.

# **Convenient Ordering**

#### Create Custom Lists

- Customize and save lists of items for use anytime. This proves useful if you have recurring types of jobs, or if you like to order supplies by type.
- This way, you can create lists like "residential wire" for repeated use.
- We offer a "Most Popular Items" list, based on your most frequent orders.



We provide a set of 'Featured Lists' to get you started. You can use the main search tool to find any lists you create. Just click to order!

### Use Your Own Part Numbers

- Set up your custom part numbers and use them online or in our stores.
- Use them online to search, make rapid orders, or build lists and quotes.
- Your Elliott sales rep can create orders by entering your part numbers.
- Your part numbers appear on any invoices and delivery tickets received.

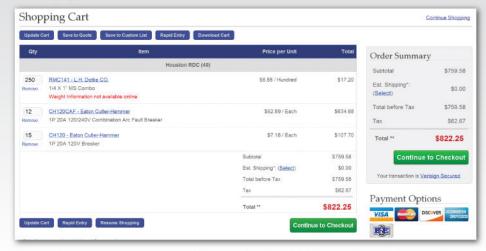


Set up your part numbers as you browse products online, or use Rapid/Bulk Entry to enter them, or upload a spreadsheet.

# **Placing Orders**

### The Shopping Cart

- The Shopping Cart has been greatly improved with shortcuts to our most popular tools, and a smooth transition to checkout.



- From the cart, you can: add items via Rapid Entry, Save a Quote, Create a Custom List, or download the cart data as a spreadsheet.
- See which store(s) will ship your items, and get tax/shipping estimates.

### **Easy Checkout**

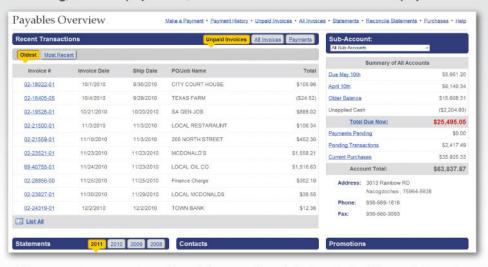
- Our new online checkout is straightforward and requires less load time.
- Pay with your account, credit card, cash, or check. Shipping options include in-store pickup, local delivery, will call, and most FedEx/UPS services.
- Your bill/ship-to addresses are loaded automatically, with options to edit.



# **Account Payables**

#### **Practical Tools**

We've made it easier than ever to take advantage of our online payment innovations, so you can enjoy the power and convenience of electronic invoicing, custom payments, and search tools fine-tuned for payables.



- The new Account Overview (shown above) is loaded with useful tools and provides a complete, real-time summary of your billing details.

### Do it all on the Account Overview page:

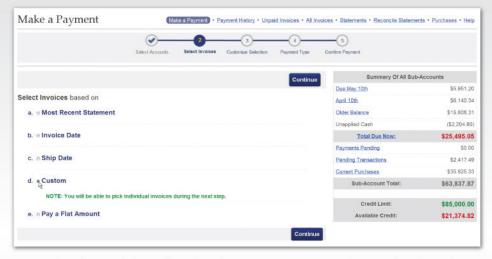
- View invoices, payments, statements, and orders without leaving the page.
- Access four years of account history directly from the overview page.
- Click a Due Date to open a list of unpaid invoices due for payment. View each invoice in full detail and export data as you like. Click <u>Pay These</u> to jump right into *Make a Payment* with these invoices already selected.



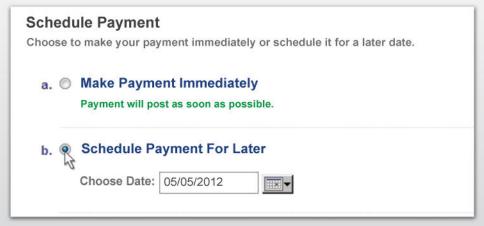
Click a due date to see its invoices with a direct link to pay.

# **Online Payments**

- You'll love the convenience of our new payment system. It has been redesigned so there's no need to select invoices manually, saving you valuable time. You can now immediately filter and pay your invoices based on: the most recent statement, invoice date, ship date, or a custom selection (show all invoices). Or, pay a flat amount.



- Open invoices without leaving the page, as you review and select them for payment, or you may provide written instructions on how to apply a flat amount payment.
- Make instant or scheduled payments on individual jobs/sub-accounts, a selection of multiple sub-accounts, or all of your accounts at once.

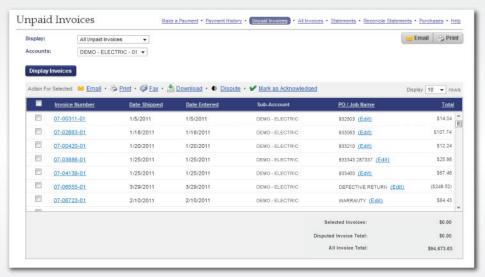


- PCI-Compliant & Verisign Secured: use credit and debit cards with confidence, or pay using secure ACH bank transfers, free of charge.

# **Invoice Management**

#### Find it Fast!

- You get real-time listings of all unpaid and paid invoices, which you can sort and view for individual sub-accounts or all accounts at once.
- Search and sort invoices using parameters like Invoice Number, Invoice Date, Total Invoice Amount, or Sub Account.
- Also search and sort invoices by PO/Job Name, Date Shipped, Date Paid, Credit Card Number, or Check Number.
- Email or print complete lists of invoices, filtered however you like.

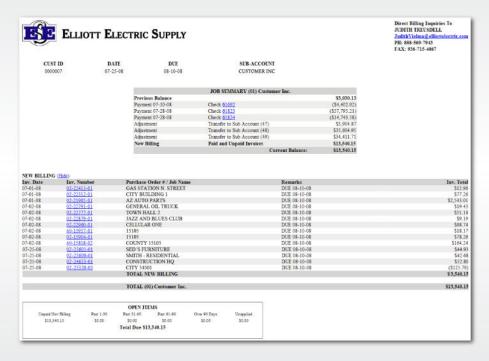


- Export a custom selection of invoices to email, fax, print, PDF, or download the data to apps like Quicken, QuickBooks, or PeachTree.
- In your Payment History, see which invoices were paid by each payment, for any type of payment. See check scans and proof of delivery signatures.



# **Account History Tools**

- > Recent Orders A live, sortable listing of purchases with details.
- > Purchasing History Generate four years worth of order history reports.
- > Payments Find any past payment and see where it was applied.
- > Invoices Search a complete listing of paid and unpaid invoices.
- > Statements View monthly statements for the past four years.

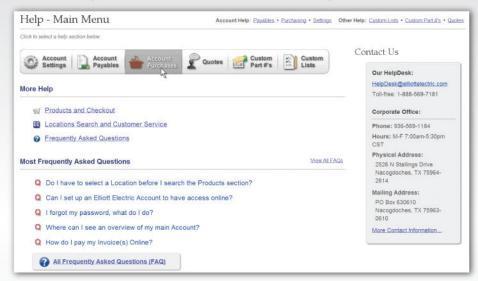


- Load four years worth of interactive Past Statements (*shown above*) from the Account Overview page, or from the Statements page.
- Drill down into past statements for job-specific details, including complete invoices with Proof of Delivery (POD) signatures and more.
- All statements contain a summary of each job account with billing and balance totals and histories. Export to useful formats like Excel or PDF.
- Reconcile Statements by uploading invoice data, compare it to our files and ensure you have received all of your invoices.

### **Online Resources**

### **New Help and Support**

- We've designed an all-new Help and Support section that offers fully detailed guides with images for each major portion of our website.
- The Frequently Asked Questions (FAQ) page has been fully renovated and offers quick solutions for over 60 common questions.



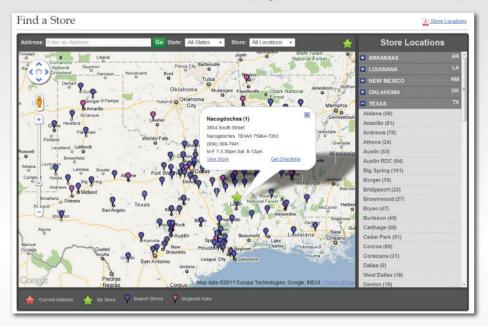
### Also New: 'About Us'

- Our website offers a wealth of information about Elliott Electric Supply. Learn about our capabilities, history, awards, and career opportunities.
- Share success stories, track events, see videos, view charts, and more.



### **Our Locations**

- Our new site wouldn't be complete without an innovative way of connecting you to our physical store locations. That's why we've carefully crafted our Locations section to be efficient and easy to use.
- Search our locations from the homepage or from our interactive map.



- Get directions without leaving the main locations page (shown above).
- Select a store to view its details page, which includes a store-front photo, contact info (including 24/7 contacts when logged in), a local map of the store, links to nearby stores, and other useful info.



### Tell Us Your Needs, We'll Deliver

- Is there a feature you'd like us to add? We listen. Our full-time team of in-house web developers will tailor the website to your specific needs. In fact, most of our current features originated from customer requests. Just let us know what you'd like to see on ElliottElectric.com!

### Brand-New to ElliottElectric.com

- Mobile App: Get it for free on your iPhone/iPad or other device's App Store!
- Advance Shipping Notification:

  Receive email or EDI notification when we're about to ship your order.
- Schedule Payments:

Striving for optimal convenience, we allow you to schedule your billing ahead of time. Just customize your payment as you normally would, then simply choose a date to pay.

- PO/Job Name Formatting:

Enjoy streamlined organization of the PO Numbers for all of your jobs. You can set up job-specific formats, or a default format for your entire account, so that when a new order is created it must match the format you've defined. With all of your PO Numbers standardized, you can search and pinpoint what you're looking for, even without knowing the exact PO Numbers.

### New Tools in the Works

- We're always making new improvements to ElliottElectric.com. Here are a few of the latest features soon to be released to the website:
  - Invoice Approval:

    Project managers or field personnel who must approve invoices for payment can login, review invoices, and give the go-ahead to pay.
  - Inventory Management System:
     Never have a missing-materials crisis again! Our inventory management system gives you a bird's eye view, so you'll know ahead of time when your essential supplies need re-stocking.
  - New Quick-Selects: We're taking our Quick Selects back to the drawing board, with the help of electrical professionals like you!
  - Your Feature Here Remember, it's your site and we're here to tailor it to your needs! Make a request, and let us do the rest.